

## Portmeirion Group USA Accessibility Statement

Portmeirion Group USA is committed to accessibility, diversity, and inclusion. As part of that commitment, we are making efforts to ensure that Portmeirion Group USA's digital properties are accessible to all individuals, regardless of ability. In doing so, Portmeirion Group USA has a goal to comply with applicable accessibility standards included in the W3C's WCAG 2.1 AA guidelines.

We are working to ensure our websites and online services are accessible for all and are committed to following the W3C [Web Content Accessibility Guidelines](#) and [other applicable web accessibility laws](#).

To accomplish this, we have [partnered with Level Access](#) to administer our accessibility program and oversee its governance. Their digital accessibility platform evaluates our digital properties in accordance with best practices and is supported by a diverse team of accessibility professionals, including users with disabilities. The platform, moreover, goes beyond minimum compliance requirements by making an [assistive technology application](#) available to customers who have trouble typing, gesturing, moving a mouse, or reading. The application is free to download, and it incorporates tools such as mouse and keyboard replacements, voice recognition, speech enablement, hands-free/touch-free navigation, and more.

Through this partnership, Portmeirion Group USA continues to develop our digital accessibility program and capabilities so that we are designing, developing, and testing our websites and online services for conformance to accessibility standards.

We want to hear from you if you encounter any accessibility barriers on our digital properties or have any questions

Email: [customerservice@portmeirion-usa.com](mailto:customerservice@portmeirion-usa.com)

Call Toll Free: (888)-778-1471

Thank you.

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